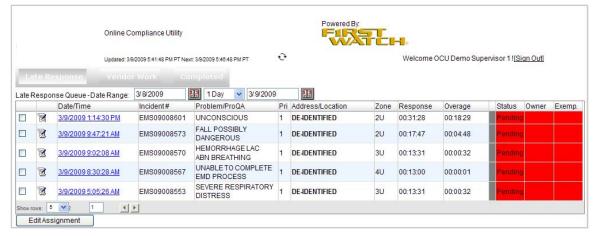# Online Compliance Utility (OCU) Tool & Reports

## Provider Queue Example



OCU is a web-enabled collaboration tool for use by Providers and Authorities to simplify and manage contract compliance for exceptions and exemption reporting.  The web-based FirstWatch tool provides interactive queues with a consistent look and feel for both the provider and the authority, which allows for an on-line review of late runs based on business rules. Capable of capturing late response analysis, supporting documentation and attachments, and flexibility for staff input.

Once the provider records have been updated with supporting information the provider can submit their requests for approval/ denial to the authority. The authority will then have the ability to approve, deny or request additional information back to the provider. The online compliance utility allows for near real time reviews of information so users don't have to wait until the end of month to do compliance reporting; late responses can be analyzed as events take place in the system.

## Authority Queue Example

EMS  FIRE  LAW